

From: Support busopsips@ingramcontent.com
Subject: Re: [External] Theft of thesis
Date: 24 October 2024 at 8:17 AM
To: Christoph Bartneck christoph.bartneck@canterbury.ac.nz
Cc: Publicrelations publicrelations@ingramcontent.com

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Carla (IngramSpark Support)

Oct 23, 2024, 2:16PM CDT

Dear Dr. Bartneck,

Thank you again for bringing this alleged infringement to our attention. At Ingram, we take the intellectual property rights of authors very seriously. We have had the opportunity to review the list of titles and have found the following:

- Each title you listed was uploaded to our internet-based, self-publishing service by a handful of different content providers. Each content provider certified to us that they had the full right and title to the title(s) they upload to our services. As such, they are fully responsible for that content and any infringement claims should be directed to them.
- That said, we have promptly removed each ISBN from our catalog and have notified the content provider(s) of your infringement claim in accordance with our obligations under the DMCA. We will also provide you with the contact information for each of these content providers below so that you can address your concerns with them directly. Should we receive a DMCA counter-notice from the content provider, we will promptly pass that to you.

Content provider information:

- ISBNs: 9798868957130; 9798868957369;

9798869003096; 9798869003157; 9798869019684;
9798869019707

- Content Provider: Pradeep Kandimalla
- Contact Email: dannyflakes@dannyflakes.cloud
- ISBNs: 9798869032195; 9798869032270
 - Content Provider: Irfan Mohammed
 - Contact Email: mohd@mohd.store
- ISBNs: 9798868926853
 - Content Provider: Hina Trivedi
 - Contact Email: author@authorblog.info
- ISBNs: 9798868956089
 - Content Provider: Nilesh Kumar
 - Contact Email: clarencebegay@clarencebegay.site
- ISBNs: 9798869003201
 - Content Provider: Ramachandra Reddy
 - Contact
Email: debrasdavenport@debrasdavenport.info
- ISBNs: 9798869042620; 9798869058829
 - Content Provider: Charlene T. Horton
 - Contact Email: amaalm@amaalm.info
- ISBNs: 9798869058942; 9798869035462;
9798869037350; 9798869042897; 9798869042910;
9798869058959
 - Content Provider: Dr, Shraddha
 - Contact Email: shraddha@shraddha.cloud
- ISBNs: 9798869034151; 9798869042859
 - Content Provider: Dr, Tiwari
 - Contact Email: tiwari@tiwari.store
- ISBNs: 9798869051615
 - Content Provider: Dr, Chopra
 - Contact Email: chopra@chopra.store

- ISBNs: 9798869052087
 - Content Provider: Dr, Shakeel
 - Contact Email: shakeel@shakeel.cloud
- ISBNs: 9798869058621
 - Content Provider: Dr, Midhun
 - Contact Email: midhun@midhun.store
- ISBNs: 9798869083098
 - Content Provider: OP, Gajendra
 - Contact Email: gajendra@gajendra.store
- ISBNs: 9798869083128
 - Content Provider: IK. Ghoshal
 - Contact Email: ghoshal@ghoshal.cloud

Should you become aware of any additional titles, please submit a claim through our infringement claims process which can be found here:

<https://www.ingramcontent.com/page/copyright-infringement-instructions>.



Christoph Bartneck

Oct 13, 2024, 4:32PM CDT

This Message originated outside your organization use caution when interacting with this sender.

Hello,

I am contacting you on behalf of a group of authors who's PhD

thesis has been stolen. They have been uploaded to your platform and are being sold worldwide through resellers such as Amazon.

This is not an isolated incident. I only focused on the short period around November 2023 and there will be most likely many more cases. Given the scale of the problem, we decided to contact you directly instead of using your online form. Please find attached our letter of complaint, which includes our expectations regarding how you need to address the problem.

Could you please confirm the reception of this email? We are looking forward to your swift response.

All the best,
Christoph Bartneck
University of Canterbury

This email may be confidential and subject to legal privilege, it may not reflect the views of the University of Canterbury, and it is not guaranteed to be virus free. If you are not an intended recipient, please notify the sender immediately and erase all copies of the message and any attachments.

Letter of complaint.pdf

Attachment(s)

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